

SP Group empowers customers with the choice and flexibility to purchase electricity in the Open Electricity Market



SPgroup



World-class energy utilities provider

1.5

More than 1.5 million customers in Singapore



On a journey to prepare for the full rollout of the Open Electricity Market in Singapore

Partnering with Capgemini for Success



Introduced enhanced SAP for Utilities solutions & CRM applications and expanded the service portfolio

- Offer flexibility and simplicity to customers



Implemented the Business Data Lake solution

- Enabled SP Group to draw insights from various sources of data



Developed innovative customer portals

- Price Comparison Website offering information relating to energy retailer options
- SP Utilities Portal allowing customers to buy, manage power consumption and switch electricity provider easily



Power for the customer



Customized solutions to help customers easily switch and choose electricity providers



More pricing options for customers to enjoy greater savings



Seamless customer switching



Greater customer convenience with more efficient and reliable operations



An option for single consolidated bills for all utilities



Allow customers to adopt greener, sustainable energy practices

People matter, results count.